

Haas Hall Academy Food Services FAQ

❖ Is lunch provided on all campuses?

- Not at this time. In our inaugural year having a Haas Hall Academy Culinary Unit, we are limited to the Rogers campus and kitchen.

❖ Where do students get lunch and dine?

- There are two dining rooms on the second floor (main floor entrance). Immediately to the right of the front desk, you will find the larger of the two. This is where service lines form to pick up trays.
- The smaller dining room is behind the front desk. This is also the location of the tray return at the end of the meal.

❖ Does Haas Hall Academy participate in the USDA Free and Reduced Lunch program?

- Yes. Application forms are online for you to print, fill out and return to the front desk. Please return in an envelope or with the cover sheet attached for privacy.

❖ How much does lunch cost?

- Full price scholar lunches are **\$3.50**; reduced price lunches are **\$0.40**; faculty/staff lunches are **\$3.75**; and the price for a guest lunch is **\$4.50**.

❖ Will extra portions ever be served, and if so what is the charge?

- Second portions of the daily entree may be purchased for **\$2.00**, as available.

❖ How do we pay for lunches?

- All meals are pre-paid through private parent accounts. Parents and staff members may register for an account at <https://www.myschoolaccount.com/>.
- You will need your scholar's ID number. Account holders will use the last four digits of their student ID as their PIN code. Staff codes will be distributed.
- Once your account is established, you may deposit money at will and monitor balances.
- We are a no cash on-site program. Respecting student confidentiality, once a student has entered his/her PIN, their meal will be debited from an appropriate parent account for full price meals or for reduced price meals. Free meals will be billed to the school. None of this will be evident to anyone but central office staff.

❖ What if I forget to make a deposit into the account? may my child still eat?

- Absolutely! No one will ever be turned away or singled out just because an account runs low. Your account will reflect a negative balance that day, and we will send you a friendly reminder to make a deposit.

❖ Do scholars have to drink milk, eat the fruit if they do not care for it?

- No. However, to meet dietary guidelines, we must serve every scholar full components. A central "Share Bucket" of ice will be in the dining room as scholars leave the line. They may deposit unopened milk and fruit into the bucket, which is available to any other diner who does care for it

- ❖ **Will special diets requirements be accommodated?**
 - Physician prescription for medical conditions will be accommodated. These special accommodations are most often necessitated for diseases such as PKU, Type 1 Diabetes, or needs for feeding tubes, etc.

- ❖ **What about special food preferences?**
 - For students with diet preferences, daily menus are usually adaptable through item choice. For example, oftentimes menu items like spaghetti and lasagna will have a vegetarian option (first come, first served). This topic is too broad for a single FAQ, but menus will be posted monthly, and families can make decisions on the suitability of items in advance to plan a lunch from home. If you have a particular need that hasn't been addressed here, please contact Dr. Caroline Proctor at carolineproctor@haashall.org.

- ❖ **May parents or grandparents make reservations to come to school and dine with scholars?**
 - As seating permits, parents and grandparents are welcome to join their scholars at lunch. We request that reservations be made a day in advance when possible so that adequate food can be prepared. We are generally unable to accommodate unenrolled siblings or other child visitors in our dining rooms.

- ❖ **How far in advance must reservations be made?**
 - Beginning next week, we will have a scholar lunch reservation sheet at the front desk. Scholars should sign up either the afternoon before or the morning of the day they wish to eat so adequate food can be prepared.

- ❖ **Is there any chance that we can have more information about the specific nutrition of each meal?**
 - Yes! Soon our chefs will provide a link to the nutritional breakdown of each meal on the monthly menu.

- ❖ **May I just come by the school and have a tour of the kitchen?**
 - Unfortunately, our chefs and the strict health code requirements for a commercial kitchen serving children prohibit those visits. You are welcome to peek through the glass doors. An open house will be scheduled and a walk-through tour of the kitchen will be made available at that time.

- ❖ **What if I have an important question that hasn't been answered?**
 - Dr. Caroline Proctor will be glad to answer any unaddressed questions. Send her an email at carolineproctor@haashall.org or by call the main telephone number for the campus.